

**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
EMERGENCY OUTREACH BUREAU
ACCESS CENTER**

TRANSFER OPPORTUNITY

PSYCHIATRIC TECHNICIAN II

The ACCESS Center is seeking a Psychiatric Technician II for the program located in the city of Norwalk. The ACCESS Center provides referral and linkage resources Countywide. The employees are multilingual and multidisciplinary and provide culturally relevant services via the telephone 7 days a week 24 hours a day.

EXAMPLES OF DUTIES:

- Work as part of a multi-disciplinary team
- Provide brief emergency clinical consultation and crisis intervention to consumers
- Screen incoming calls and assist callers in obtaining appropriate linkage, information and referrals
- Provide services through the various field response teams
- Assist to facilitate patient transfers to appropriate levels of care
- Dispatch contracted ambulance services to authorized providers
- Complete necessary documentation

DESIRABLE QUALIFICATIONS:

- Strong interpersonal skills with the ability to work and communicate effectively with a multi-disciplinary team, other County employees, community agencies/partners and consumers
- Ability to work independently and as a team member
- DMH documentation – Integrated Behavior Health Information System (IBHIS) experience
- Reliable, flexible and the ability to work under pressure
- LPS designated

Interested individuals, who currently hold the payroll title of Psychiatric Technician II, are encouraged to apply. Please contact Stacie Layfield at (562) 565-6503, for further information and to schedule an interview by August 7, 2015.

slayfield@dmh.lacounty.gov